



# Iowa Department of Human Services

Terry E. Branstad  
Governor

Kim Reynolds  
Lt. Governor

Charles M. Palmer  
Director

Date: 4/2/15

Name of Provider Michele Bailey	County Story	
Care Address 129 Patterson St SE	City Bondurant	Zip Code 50035
Mailing Address 11615 NE 110 <sup>th</sup> Ave	City Maxwell	Zip Code 50161
Phone	Email	

**Date of Complaint: 1/20/15**

**Date of visit: 3/24/15 and 4/2/15**

<input checked="" type="checkbox"/> Scheduled	<input checked="" type="checkbox"/> Unannounced	<input type="checkbox"/> N/A
<input type="checkbox"/> Non-Compliance with Regulations Founded	<input type="checkbox"/> Compliance with Regulations Found	
<input type="checkbox"/> N/A		

## RECOMMENDATION FOR REGISTRATION:

<input checked="" type="checkbox"/> No CHANGES to registration status recommended
<input type="checkbox"/> REVOCATION of Registration

## CATEGORY OF CARE:

<input type="checkbox"/> Category A
<input checked="" type="checkbox"/> Category B
<input type="checkbox"/> Category C (with no co-provider)
<input type="checkbox"/> Category C (with co-provider)

**Summary of Complaint: Complaint received regarding a child who arrived at Michele's home after school before Michele returned home.**

## Rule Basis and Findings of Complaints:

**110.5(9)a "Gives careful supervision at all times."**

**I attempted to conduct an unannounced spot check on 3/24/15. Michele responded to my requested contact and we scheduled a time to meet on 4/2/15. Michele is in the middle of moving to a new residence. She has her new residence reported and the address is updated on Kindertrack, however, the incident and time frame for the complaint occurred at her other address in Bondurant.**

The complaint was rather vague, listing no particular date, unsure of weather conditions, and of age of child involved. Michele admitted there was one day when her three school age children came home 4-5 minutes before she arrived from a doctor appointment for one of her foster children. She noted the bus was still only two blocks from the home when she pulled in. She reported the children have a plan to wait by the back door on the bench should she ever not be home when they arrive.

Michele is a combined foster care provider and Category B registered childcare provider. It is not uncommon for her to be caring for children who might need to attend various appointments. We had a good review of her need to manage schedules to an extent that supervision is never in question, and that any pattern where this becomes difficult is a warning sign that she might be attempting to provide more care that she can physically manage.

**Resolution and Action Required:**

I find a brief and isolated incident of non-compliance with supervision, not likely to be repeated. I see no indication of patterns or ongoing problems with Michele or her ability to provide adequate supervision.

Per our review and discussion on the needs of the children in her care, we agreed any future appointments for herself, her family, or the children in her care will be in the morning so as not to interfere with meeting after school children at her home. Michele agreed to these suggestions. I will monitor her compliance with supervision through future spot checks or any future complaints.

**Full spot check conducted, no other compliance problems discovered.**

Earl Crow  
Child Development Home Compliance Checks  
DHS, Story County  
(515) 268-7106

*C. Mark Chappelle*  
Social Work Supervisor  
DHS, Dallas County  
(515) 993-1705

Always Remember:

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at 1-800-722-7619.

As you plan your future trainings to meet your 24 hours of training requirement, please remember that you need to use only DHS approved training and only 12 hours can be by self-study. You can access the approved training by going to [http://dhs.iowa.gov/sites/default/files/CC Professional Development.pdf](http://dhs.iowa.gov/sites/default/files/CC%20Professional%20Development.pdf) and you can sign up for training at <https://ccmis.dhs.state.ia.us/trainingregistry/>

All providers need to maintain compliance with rules set out in Iowa Administrative Code, Chapter 110, which includes: 441 IAC 110.5(1): Check with the appropriate authorities to determine how the following local, state, or federal laws apply to you: • Zoning code • Building code • Fire code • Business license • State and federal income tax • Unemployment insurance • Worker's Compensation • Minimum wage and hour requirements • OSHA • Americans with Disabilities Act (ADA).